

BID # SYS25-05

ADDENDUM NUMBER 01
REQUEST FOR PROPOSALS FOR:
Unified Communications System
5/4/2025

TO: ALL CONTRACT BIDDERS OF RECORD

This Addendum forms a part of the Contract Documents and modifies the Request for Proposals dated April 15, 2025, with amendments and additions noted below. This Addendum consists of a total of three (3) pages.

BIDDER'S QUESTIONS

QUESTION #1: Can CCSNH share a system check report?

ANSWER #1: Yes, by request

QUESTION #2: Is CCSNH a member of TIPS group purchasing organization

ANSWER #2: No

QUESTION #3: Do you want the common area phones in either a paging group or be able to 4-digit dial / transfer from Teams user phones?

ANSWER #3: Bidders are encouraged to propose both options in their response. Final decision will be made after technical assessment.

QUESTION #4: What is/are your paging system(s)?

ANSWER #4: Differs by college. Technical assessment needed to determine

QUESTION #5: Will you have Teams shared devices license for common area phones? (about \$8 per user at Microsoft Store)

ANSWER #5: To be determined after technical assessment

QUESTION #6: Do you have POE switches / cabling to each of the common area phones and any of the user phones you may want? Or would you expect the solution to include POE switching?

ANSWER #6: We have all POE switched and believe common area phones are cabled but may differ by college. Technical assessment needed to confirm. Bidders encouraged to include options for both scenarios, cabling present vs no cabling.

QUESTION #7: Is there an expectation to have a dedicated WAN connection for the voice network?

ANSWER #7: No expectation of dedicated WAN. Welcome to offer both solutions with pricing for each as part of your response.

QUESTION #8: Do you want vendor to provide network equipment to support dedicated voice network?

ANSWER #8: Please offer the cost of both scenarios in your solution. I believe we have the equipment in place, but that may change after the technical assessment part of the RFP.

QUESTION #9: Do you need the ability to make internal calls if all outside connectivity is lost?

ANSWER #9: We have that ability now. If it's necessary or not will be part of the technical assessment. Please offer both scenarios

QUESTION #10: Bring Your Own Device (BYOD) – Is vendor required to integrate the existing NEC handsets?

ANSWER #10: No

QUESTION #11: What type of handoff (ex. FXO) do the overhead paging or alerting systems require? Make/model of overhead paging or alerting system.

ANSWER #11: Our colleges have outsourced the systems and have little knowledge of the setup. Please present cost for any scenario.

QUESTION #12: Any “panic buttons” or emergency devices that require ability to call out to emergency services?

ANSWER #12: Yes

QUESTION #13: Are there security devices that require voice connectivity, such as video door phones?

ANSWER #13: No

QUESTION #14: Can you send us the phone count at each location? Physical and Soft phones?

ANSWER #14: Please supply costs for both physical and softphones in your bid. What is in place today will change.

QUESTION #15: Do you have an extension list that you can send us?

ANSWER #15: The estimate of telephony needs are in Exhibit B. Please present pricing by quantity of extensions.

QUESTION #16: I found the addresses on your website; however, can you confirm and send the actual addresses of each site?

ANSWER #16: Exhibit B of RFP

QUESTION #17: Do all current phones have adequate wiring such as Cat 5 or 6?

ANSWER #17: The technical assessment that is performed by the vendor who wins the RFP will determine this. Please present costs for adequate wiring, and costs for replacing wiring.

QUESTION #18: Does the Cat 5 or 6 terminate at a POE switch?

ANSWER #18: In most cases yes, but this will be determined in the technical assessment by the vendor who wins the RFP.

QUESTION #19: Will the RFP include POE switch costs?

ANSWER #19: CCSNH will supply all POE switches needed.

**Acknowledge receipt of this Addendum with the Proposal Form.
Failure to do so may disqualify the Bidder.**



NOTE: IN THE EVENT THAT YOUR BID HAS BEEN SENT TO THIS OFFICE PRIOR TO RECEIVING THIS ADDENDUM, RETURN THE ADDENDUM WITHIN THE SPECIFIED TIME WITH ANY CHANGES YOU MAY WISH TO MAKE AND MARK ON THE REMITTANCE ENVELOPE BID INVITATION NUMBER AND OPENING DATE. RETURNED ADDENDA WILL SUPERSEDE PREVIOUSLY SUBMITTED BID.

Bidder_____

By_____Date_____
(This Document Must Be Signed)

Name_____
(Please Print or Type Name)